

## **No11 What We Have Changed**

Changes/improvements made to aid social distancing and improved sanitation:

1. COVID19 Policy at Entracne
2. Electronic front doors so people do not need to touch handles
3. Markers on floor for social distance spacing leading up to reception.
4. Sensor activated toilet flush in public toilet areas
5. New hand dryer in public toilet towards lower ground floor
6. Hand sanitiser stations in prime locations on all floors
7. Reduced touch items in all rooms, removed: Guest guides, Cushions, Throws, Ironing Board & Iron, Ornaments, Telephones.
8. Added 6ft plus logo embossed screens to brasserie
9. Reduced the number of tables in the brasserie
10. Reduced the number of covers we can take at any one time in the brasserie to 16.
11. Staggered timing of arrivals into Brasserie
12. Ready supply of disposable gloves and face masks, use is optional
13. Screen for reception area
14. Sanitiser wipes for reception area and Brasserie
15. New uniforms and name badges for Reception, Brasserie and HK,
16. Single Use Disposable menu's
17. Temperature checks for staff and guests on arrival via infra red handheld monitor
18. New limited contact check-in check-out procedure.
19. We are required by Law to get the name and phone number of every guest for both hotel and restaurant

### Our COVID19 Policy

Things to understand about COVID19:

1. The two things that REALLY matter are
  - a. keeping as far apart from others and limiting the time you spend close than 1m to anyone to seconds not minutes
  - b. Regular hand washing, particularly after touching and "high touch" surface. Handwashing is better than sanitising.
2. Masks, gloves and eye protection are a secondary measure and NOT a replacement for the above. Wearing masks, disposable gloves and eye protection is optional.
3. For cleaning surfaces our mantra is SPRAY WIPE BIN. You are wiping the virus onto the cloth and therefore must bin the cloth. Use BLUE ROLL for all wiping.